

Internal Quality Assurance Cell
St. Joseph's College (Autonomous), Tiruchirappalli-2

Students Satisfaction Survey – Under Graduate- 2022-23

Student's satisfaction survey for the academic year 2022-23 was conducted on 23rd and 24th February 2023 through online mode. All the outgoing undergraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
I	Credit System Relevance Of Syllabus Under CBCS					
a	General English					
b	Tamil / Hindi / French / Sanskrit]					
c	Core Subjects					
d	Allied Subjects					
e	Project/Internship and Core Elective					
f	Non Major Elective					
g	Foundation Course (Value Education / Life Skills/ Soft Skills					
h	Environmental Studies					
i	Skill Based Electives					
j	Self-paced Courses					
k	Comprehensive Examination					
l	SHEPHERD : Outreach activities					
m	MOOC (SWAYAM, Coursera, etc.)					
II	TEACHERS					
a	Quality of Teaching					
b	Communicative ability of the					

	Teachers]					
c	Teaching methodology in general					
d	Teachers completing the syllabus on time					
e	Treatment by teachers					

S.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
III	TEACHING METHODS					
a	Usefulness of MCQ Bank					
b	Quality of questions in the CIA test					
c	Answer papers are valued correctly/ objectively					
d	Semester Question Papers cover the entire Syllabus Unit wise					
e	Quality of the Semester Question Papers					
f	Valuation of the Semester Examination Papers					
IV	SERVICES RENDERED BY NON-TEACHING STAFF					
a	Assistance by non-teaching staff					
b	Attitude of non-teaching staff towards students					
c	Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library					
V	EXTENSION SERVICE (SHEPHERD)					
a	Usefulness of extension					

	programme					
b	Attitude of the extension staff towards students					

S.No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VI	INFRASTRUCTURE FACILITIES ON THE CAMPUS					
a	Laboratory facilities (if applicable)					
b	Library facilities					
c	Canteen facilities					
d	Classrooms					
e	ICT such as Wi-Fi, Smart Class					
f	Maintenance of the Campus, Classroom, etc.					
g	Quality of the Rest Rooms in the campus					
VII	EXTRA CURRICULAR ACTIVITIES					
a	Sports facilities					
b	Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,					

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VIII	BEYOND CLASS ROOM ACTIVITIES					
a	Department level : Debates / talks / seminars / discussions, etc.					
b	Functioning of department association					
c	Student Support Service in the college					
d	Department Alumni Association					
IX	Overall Experience at St. Joseph's College					

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Students Satisfaction Survey - Under Graduate- 2022-23

PARTICIPANTS

Total students participated in the survey: 3709

S. No	Department	Number of students participated
1	B Voc SD & SA	93
2	BBA	228
3	B Com Hon	121
4	BSc Vis Com	82
5	Botany	97
6	Chemistry	206
7	Commerce	691
8	Commerce CA	171
9	Computer Science	477
10	Economics	104
11	Electronics	44
12	English	281
13	History	78
14	Information Technology	205
15	Maths	235
16	Statistics	136
17	Physics	284
18	Tamil	104
19	B Voc Vis Tech	72

The result of the survey

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
I	Credit System Relevance Of Syllabus Under CBCS					
a	General English	1101	1523	698	174	213
b	Tamil / Hindi / French / Sanskrit]	1271	1410	638	166	224
c	Core Subjects	914	1565	775	195	260
d	Allied Subjects	994	1497	753	176	289
e	Project/Internship and Core Elective	870	1529	772	244	294
f	Non Major Elective	720	1485	914	259	331
g	Foundation Course (Value Education / Life Skills/ Soft Skills	1020	1479	738	197	275
h	Environmental Studies	1091	1405	743	210	260
i	Skill Based Electives	994	1477	760	212	266
j	Self-paced Courses	810	1495	840	253	311
k	Comprehensive Examination	801	1492	865	259	292
l	SHEPHERD : Outreach activities	1127	1276	629	407	270
m	MOOC (SWAYAM, Coursera, etc.)	753	1345	839	419	353
II	TEACHERS					
a	Quality of Teaching	988	1438	793	209	281
b	Communicative ability of the Teachers	1000	1511	744	168	286
c	Teaching methodology in general	921	1484	811	191	302
d	Teachers completing the syllabus on time	896	1395	832	251	335
e	Treatment by teachers	910	1434	773	278	314

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
III	TEACHING METHODS					
a	Usefulness of MCQ Bank	743	1391	902	324	349
b	Quality of questions in the CIA test	801	1519	871	209	309
c	Answer papers are valued correctly/ objectively	760	1423	896	298	332
d	Semester Question Papers cover the entire Syllabus Unit wise	861	1480	832	237	299
e	Quality of the Semester Question Papers	860	1521	847	222	259
f	Valuation of the Semester Examination Papers	800	1405	845	318	341
IV	SERVICES RENDERED BY NON-TEACHING STAFF					
a	Assistance by non-teaching staff	776	1416	875	284	358
b	Attitude of non-teaching staff towards students	791	1358	836	346	378
c	Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library	840	1411	865	270	323
V	EXTENSION SERVICE (SHEPHERD)					
a	Usefulness of extension programme	924	1321	733	347	384
b	Attitude of the extension staff towards students	937	1300	681	393	323

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VI	INFRASTRUCTURE FACILITIES ON THE CAMPUS					
a	Laboratory facilities (if applicable)	903	1444	773	262	327
b	Library facilities	1202	1369	681	186	271
c	Canteen facilities	711	1148	764	619	467
d	Classrooms	803	1358	794	333	421
e	ICT such as Wi-Fi, Smart Class	669	1150	728	675	487
f	Maintenance of the Campus, Classroom, etc.	1006	1395	707	278	323
g	Quality of the Rest Rooms in the campus	766	1294	756	477	416
VII	EXTRA CURRICULAR ACTIVITIES					
a	Sports facilities	894	1263	717	428	407
b	Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum,	976	1308	77	315	339

S. No.	Questions	Excellent	Good	Satisfactory	Unsatisfactory	Below Average
VIII	BEYOND CLASS ROOM ACTIVITIES					
a	Department level : Debates / talks / seminars / discussions, etc.	793	1402	856	289	369
b	Functioning of	834	1384	840	294	357

	department association					
c	Student Support Service in the college	866	1415	785	284	359
d	Department Alumni Association	847	1416	793	304	349
IX	Overall Experience at St. Joseph's College	1073	1321	754	266	295

Report of the SSS

I. Credit System Relevance Of Syllabus Under CBCS

General English

30% of the students has expressed that General English courses are excellent, 41% as Good, 19% as Satisfactory, 04% unsatisfactory and 06% below average.

Tamil / Hindi / French / Sanskrit

34% of the students has expressed that Tamil / Hindi / French / Sanskrit courses are excellent, 38% as Good, 18% as Satisfactory, 04% unsatisfactory and 06% below average.

Core Subjects

25% of the students has expressed that core subjects are excellent, 42% as Good, 21% as Satisfactory, 05 % unsatisfactory and 07% below average.

Allied Subjects

27% of the students has expressed that allied subjects are excellent, 40% as Good, 20% as Satisfactory, 05 % unsatisfactory and 08% below average.

Project/Internship and Core Elective

23% of the students has expressed that Project/Internship and Core Elective courses are excellent, 41% as Good, 21% as Satisfactory, 07 % unsatisfactory and 08% below average.

Non Major Elective

19% of the students has expressed that Non Major elective courses are excellent, 40% as Good, 25% as Satisfactory, 07 % unsatisfactory and 09% below average.

Foundation Course (Value Education / Life Skills)

28% of the students has expressed that Foundation Courses are excellent, 40% as Good, 20% as Satisfactory, 05 % unsatisfactory and 07% below average.

Environmental Studies

29% of the students has expressed that Environmental Studies is excellent, 38% as Good, 20% as Satisfactory, 06 % unsatisfactory and 07% below average.

Skill Based Electives

27% of the students has expressed that Skill Based Electives are excellent, 40% as Good, 20% as Satisfactory, 06 % unsatisfactory and 07% below average.

Self-paced Courses

22% of the students has expressed that Self-paced Courses are excellent, 40% as Good, 23% as Satisfactory, 07 % unsatisfactory and 08% below average.

Comprehensive Examination

22% of the students has expressed that Comprehensive Examination is excellent, 40% as Good, 23% as Satisfactory, 07 % unsatisfactory and 08% below average.

SHEPHERD: Outreach activities

30% of the students has expressed that SHEPHERD: Outreach activities are excellent, 35% as Good, 17% as Satisfactory, 11 % unsatisfactory and 07% below average.

MOOC (SWAYAM, Coursera, etc.)

20% of the students has expressed that MOOC (SWAYAM, Coursera, etc.) are excellent, 36% as Good, 23% as Satisfactory, 11 % unsatisfactory and 10% below average.

II. TEACHERS

Quality of Teaching

27% of the students has expressed that Quality of Teaching is excellent, 39% as Good, 21% as Satisfactory, 6 % unsatisfactory and 08% below average.

Communicative ability of the Teachers

27% of the students has expressed that Communicative ability of the Teachers are excellent, 41% as Good, 20% as Satisfactory, 04 % unsatisfactory and 08% below average.

Teaching methodology in general

25% of the students has expressed that Teaching methodologies are excellent, 40% as Good, 22% as Satisfactory, 05 % unsatisfactory and 08% below average.

Teachers completing the syllabus on time

24% of the students has expressed that Teachers completing the syllabus on time are excellent, 38% as Good, 22% as Satisfactory, 07 % unsatisfactory and 09% below average.

Treatment by teachers

25% of the students has expressed that Treatment by teachers are excellent, 39% as Good, 21% as Satisfactory, 07 % unsatisfactory and 08% below average.

III. TEACHING METHODS

Usefulness of MCQ Bank

20% of the students has expressed that Usefulness of MCQ Bank are excellent, 38% as Good, 24% as Satisfactory, 09 % unsatisfactory and 09% below average.

Quality of questions in the CIA test

22% of the students has expressed that Quality of questions in the CIA test are excellent, 41% as Good, 23% as Satisfactory, 06 % unsatisfactory and 08% below average.

Answer papers are valued correctly/ objectively

21% of the students has expressed that answer papers are valued correctly/ objectively are excellent, 38% as Good, 24% as Satisfactory, 08 % unsatisfactory and 09% below average.

Semester Question Papers cover the entire Syllabus Unit wise

23% of the students has expressed that Semester Question Papers cover the entire Syllabus Unit wise are excellent, 40% as Good, 23% as Satisfactory, 06 % unsatisfactory and 08% below average.

Quality of the Semester Question Papers

23% of the students has expressed that Quality of the Semester Question Papers are excellent, 41% as Good, 23% as Satisfactory, 06 % unsatisfactory and 07% below average.

Valuation of the Semester Examination Papers

22% of the students has expressed that Valuation of the Semester Examination Papers are excellent, 38% as Good, 23% as Satisfactory, 08 % unsatisfactory and 09% below average.

IV. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

21% of the students has expressed that Assistance by non-teaching staff are excellent, 38% as Good, 23% as Satisfactory, 08 % unsatisfactory and 10% below average.

Attitude of non-teaching staff towards students

21% of the students has expressed that Attitude of non-teaching staff towards students are excellent, 37% as Good, 23% as Satisfactory, 09 % unsatisfactory and 10% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centres and Library

23% of the students has expressed that Quality of functioning of non-teaching staff in department labs, computer centres and Library are excellent, 38% as Good, 23% as Satisfactory, 07 % unsatisfactory and 09% below average.

V. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

25% of the students has expressed that Usefulness of extension programme are excellent, 36% as Good, 20% as Satisfactory, 9 % unsatisfactory and 10% below average.

Attitude of the extension staff towards students

25% of the students has expressed that attitude of the extension staff towards students are excellent, 35% as Good, 20% as Satisfactory, 11 % unsatisfactory and 09% below average.

VI. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

24% of the students has expressed that Laboratory facilities are excellent, 39% as Good, 21% as Satisfactory, 07 % unsatisfactory and 09% below average.

Library facilities

33% of the students has expressed that Library facilities are excellent, 37% as Good, 18% as Satisfactory, 05 % unsatisfactory and 07% below average.

Canteen facilities

19% of the students has expressed that Canteen facilities are excellent, 31% as Good, 21% as Satisfactory, 17 % unsatisfactory and 12% below average.

Classrooms

22% of the students has expressed that Classrooms are excellent, 37% as Good, 21% as Satisfactory, 9 % unsatisfactory and 11% below average.

ICT such as Wi-Fi, Smart Class

18% of the students has expressed that ICT such as Wi-Fi, Smart Class are excellent, 31% as Good, 20% as Satisfactory, 18 % unsatisfactory and 13% below average.

Maintenance of the Campus, Classroom, etc.

27% of the students has expressed that Maintenance of the Campus, Classroom, etc. are excellent, 38% as Good, 19% as Satisfactory, 7 % unsatisfactory and 08% below average.

Quality of the Rest Rooms in the campus

21% of the students has expressed that Quality of the Rest Rooms in the campus are excellent, 35% as Good, 20% as Satisfactory, 13 % unsatisfactory and 11% below average.

VII. EXTRA CURRICULAR ACTIVITIES

Sports facilities

24% of the students has expressed that Sports facilities are excellent, 34% as Good, 12% as Satisfactory, 19 % unsatisfactory and 11% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum.

26% of the students has expressed that Functioning of non-scholastic activities are excellent, 35% as Good, 21% as Satisfactory, 09% unsatisfactory and 09% below average.

VIII. BEYOND CLASS ROOM ACTIVITIES

Department level: Debates / talks / seminars / discussions, etc.

21% of the students has expressed that department activities are excellent, 38% as Good, 23% as Satisfactory, 08 % unsatisfactory and 10% below average.

Functioning of department association

22% of the students has expressed that Functioning of department association are excellent, 37% as Good, 23% as Satisfactory, 08 % unsatisfactory and 10% below average.

Student Support Service in the college

23% of the students has expressed that Student Support Service in the college are excellent, 38% as Good, 21% as Satisfactory, 08 % unsatisfactory and 10% below average.

Department Alumni Association

23% of the students has expressed that Department Alumni Association is excellent, 38% as Good, 22% as Satisfactory, 08 % unsatisfactory and 09% below average.

VIII. Overall Experience at St. Joseph's College

29% of the students has expressed that overall experience in the college is excellent, 36% as Good, 20% as Satisfactory, 07 % unsatisfactory and 08% below average.



Principal