



INTERNAL QUALITY ASSURANCE CELL

St. JOSEPH'S COLLEGE (Autonomous)

TIRUCHIRAPPALLI - 620 002

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2020-21

Student's satisfaction survey for the academic year 2020-21 was conducted on 24.03.2021 through online mode. All the outgoing postgraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire:

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED					
	Excellent	Good	Satisfactory	Unsatisfactory	Below average
Core					
Core Electives					
IDCs					
Self Paced Learning					
Comprehensive Examination					
Soft Skill					
Online Learning					
Project					
SHEPHERD: Outreach activities					
MOOC (SWAYAM, Coursera, etc.)					
II. USEFULNESS OF THE PG COURSE					
The course has an updated syllabus					
Relevance of the course to Secure job					
Relevance of the course to go forward in research					
Dissertation / Project					
Viva-Voce					
III. TEACHERS					
Quality of Teaching					

Communicative ability of the Teachers					
Teaching methodology in general					
Teachers completing the syllabus on time					
Treatment by teachers					
IV. TEACHING METHODS					
Usefulness of MCQ Bank					
Quality of questions in the CIA test					
Answer papers are valued correctly/ objectively					
Semester Question Paper Covering the entire portion Unit wise					
Quality of the Semester Question Paper					
V. SERVICES RENDERED BY NON-TEACHING STAFF					
Assistance by non-teaching staff					
Attitude of non-teaching staff towards students					
Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library					
VI. EXTENSION SERVICE (SHEPHERD)					
Usefulness of extension programme					
Attitude of the extension staff towards students					
VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS					
Laboratory facilities (if applicable)					
Library facilities					
Canteen facilities					
Classroom					

ICT such as Wi-Fi, Smart class etc.					
Maintenance of the campus, class room etc.					
Quality of the Rest Rooms in the campus					
VIII. EXTRA CURRICULAR ACTIVITIES					
Sports facilities made available					
Accessibility of Sports facilities					
Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.)					
IX. BEYOND CLASS ROOM ACTIVITIES					
Department : Debates / talks / seminars / discussions, etc.					
Functioning of Association of the Department					
Conduct of department functions					
Student support services in the college					
Department Alumni Association					
X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE					
Overall Experience					

Participants List

Number of students participated in the survey: 366

S. No	Department	Number of students participated
1	Biochemistry	18
2	Biotechnology	51
3	Botany	10
4	Chemistry	51
5	Commerce	21
6	Commerce CA	12
7	Computer Science	22
8	Counseling Psychology	8
9	Data Science	37
10	Economics	26
11	English	22
12	HRM	18
13	History	10
14	Maths	34
15	Physics	25

The Result of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED					
	Excellent	Good	Satisfactory	Unsatisfactory	Below average
Core	93	170	79	8	16
Core Electives	90	174	79	8	15
IDCs	83	162	93	9	19
Self Paced Learning	91	160	79	10	26
Comprehensive Examination	103	154	86	8	15
Soft Skill	123	142	74	7	20
Online Learning	87	150	89	17	23
Project	99	158	73	11	25
SHEPHERD: Outreach activities	100	138	83	18	27
MOOC (SWAYAM, Coursera, etc.)	84	150	84	19	29
II. USEFULNESS OF THE PG COURSE					
The course has an updated syllabus	98	148	90	9	21
Relevance of the course to Secure job	85	167	89	3	22
Relevance of the course to go forward in research	103	163	75	6	19
Dissertation / Project	93	156	86	9	22
Viva-Voce	85	167	87	6	21
III. TEACHERS					
Quality of Teaching	151	140	52	7	16
Communicative ability of the Teachers	155	134	55	6	16
Teaching methodology in general	136	155	51	10	14
Teachers completing the syllabus on time	125	150	61	11	19
Treatment by teachers	132	140	62	11	21

IV. TEACHING METHODS					
Usefulness of MCQ Bank	111	140	76	15	24
Quality of questions in the CIA test	113	159	71	10	13
Answer papers are valued correctly/ objectively	119	153	70	10	14
Semester Question Paper Covering the entire portion Unit wise	120	164	61	7	14
Quality of the Semester Question Paper	122	161	64	7	12
V. SERVICES RENDERED BY NON-TEACHING STAFF					
Assistance by non-teaching staff	110	159	72	10	15
Attitude of non-teaching staff towards students	110	157	67	13	19
Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library	115	147	75	11	18
VI. EXTENSION SERVICE (SHEPHERD)					
Usefulness of extension programme	103	133	86	25	19
Attitude of the extension staff towards students	101	143	78	24	20
VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS					
Laboratory facilities (if applicable)	120	131	70	26	19
Library facilities	145	132	60	16	13
Canteen facilities	102	128	84	24	28
Classroom	137	154	56	7	12
ICT such as Wi-Fi, Smart class etc.	100	133	68	25	40
Maintenance of the campus, class room etc.	140	137	61	9	19
Quality of the Rest Rooms in the campus	103	136	75	21	31

VIII. EXTRA CURRICULAR ACTIVITIES					
Sports facilities made available	88	141	90	20	27
Accessibility of Sports facilities	82	142	88	21	33
Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.)	111	140	76	17	22
IX. BEYOND CLASS ROOM ACTIVITIES					
Department : Debates / talks / seminars / discussions, etc.	109	159	68	11	19
Functioning of Association of the Department	121	153	60	15	17
Conduct of Department functions	130	125	74	19	18
Student support services in the college	111	155	66	19	15
Department Alumni Association	106	154	74	16	16
X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE					
Overall Experience	175	134	40	6	11

Report of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED

Core Courses

5% of the students expressed that core courses are excellent, 47% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Core Electives

25% of the students expressed that core electives are excellent, 48% as Good, 21% as Satisfactory, 02 % Unsatisfactory and 04% below average.

IDC

23% of the students expressed that IDC are excellent, 44% as Good, 26% as Satisfactory, 02% Unsatisfactory and 05% below average.

Self Paced Learning

25% of the students expressed that Self Paced Learning courses are excellent, 44% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Comprehensive Examination

28% of the students expressed that Comprehensive Examination course is excellent, 42% as Good, 24% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Soft Skill

34% of the students expressed that Soft Skill courses is excellent, 39% as Good, 20% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Online Learning

24% of the students expressed that Online Learning courses are excellent, 41% as Good, 24% as Satisfactory, 05 % Unsatisfactory and 06% below average.

Project

27% of the students expressed that Project work is excellent, 43% as Good, 20% as Satisfactory, 03 % Unsatisfactory and 07% below average.

SHEPHERD: Outreach activities

27% of the students expressed that SHEPHERD: Outreach activities is excellent, 38% as Good, 23% as Satisfactory, 05 % Unsatisfactory and 07% below average.

MOOC (SWAYAM, Coursera, etc.)

23% of the students expressed that MOOC (SWAYAM, Coursera, etc.) are excellent, 41% as Good, 23% as Satisfactory, 05 % Unsatisfactory and 08% below average.

II. USEFULNESS OF THE PG COURSE

The course has an updated syllabus

27% of the students expressed that syllabus is excellent, 40% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Relevance of the course to secure job

23% of the students expressed that relevance of the course to secure job are excellent, 46% as Good, 24% as Satisfactory, 01 % Unsatisfactory and 06% below average.

Relevance of the course to go forward in research

28% of the students expressed that relevance of the course to go forward in research are excellent, 45% as Good, 20% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Dissertation / Project

25% of the students expressed that Dissertation / Project course is excellent, 43% as Good, 24% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Viva-Voce

23% of the students expressed that Viva-Voce examination is excellent, 46% as Good, 24% as Satisfactory, 02 % Unsatisfactory and 05% below average.

III. TEACHERS

Quality of Teaching

42% of the students expressed that Quality of Teaching is excellent, 38% as Good, 14% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Communicative ability of the Teachers

42% of the students expressed that Communicative ability of the Teachers are excellent, 37% as Good, 15% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Teaching methodology in general

37% of the students expressed that Teaching methodology adopted are excellent, 42% as Good, 14% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Teachers completing the syllabus on time

34% of the students expressed that teachers complete the syllabus on time are excellent, 41% as Good, 17% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Treatment by teachers

36% of the students expressed that treatment by teachers are excellent, 38% as Good, 17% as Satisfactory, 03 % Unsatisfactory and 06% below average.

IV. TEACHING METHODS

Usefulness of MCQ Bank

30% of the students expressed that usefulness of MCQ Bank are excellent, 38% as Good, 21% as Satisfactory, 04 % Unsatisfactory and 07% below average.

Quality of questions in the CIA test

31% of the students expressed that quality of questions in the CIA test are excellent, 43% as Good, 19% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Answer papers are valued correctly/ objectively

32% of the students expressed that answer papers are valued correctly/ objectively are excellent, 42% as Good, 19% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Semester Question Paper Covering the entire portion Unit wise

33% of the students expressed that semester question paper covering the entire portion unit wise are excellent, 45% as Good, 16% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Quality of the Semester Question Paper

33% of the students expressed that quality of the semester question paper are excellent, 44% as Good, 18% as Satisfactory, 02 % Unsatisfactory and 03% below average.

V. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

30% of the students expressed that assistance by non-teaching staff are excellent, 43% as Good, 20% as Satisfactory, 03 % Unsatisfactory and 04% below average.

Attitude of non-teaching staff towards students

30% of the students expressed that attitude of non-teaching staff towards students are excellent, 43% as Good, 18% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library

31% of the students expressed that quality of functioning of non-teaching staff in department labs , computer centers and Library are excellent, 40% as Good, 21% as Satisfactory, 03 % Unsatisfactory and 05% below average.

VI. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

28% of the students expressed that extension programme is excellent, 36% as Good, 24% as Satisfactory, 07 % Unsatisfactory and 05% below average.

Attitude of the extension staff towards students

28% of the students expressed that attitude of the extension staff towards students are excellent, 39% as Good, 21% as Satisfactory, 07 % Unsatisfactory and 05% below average.

VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

33% of the students expressed that laboratory facilities are excellent, 36% as Good, 19% as Satisfactory, 07 % Unsatisfactory and 05% below average.

Library facilities

40% of the students expressed that library facilities are excellent, 36% as Good, 16% as Satisfactory, 04 % Unsatisfactory and 04% below average.

Canteen facilities

28% of the students expressed that Canteen facilities are excellent, 35% as Good, 23% as Satisfactory, 06 % Unsatisfactory and 08% below average.

Classroom

38% of the students expressed that Classroom are excellent, 42% as Good, 15% as Satisfactory, 02 % Unsatisfactory and 03% below average.

ICT such as Wi-Fi, Smart class made available

27% of the students expressed that ICT such as Wi-Fi, Smart class made available are excellent, 36% as Good, 19% as Satisfactory, 07 % Unsatisfactory and 11% below average.

Maintenance of the campus, class room etc.

38% of the students expressed that maintenance of the campus, class room etc. are excellent, 38% as Good, 17% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Quality of the Rest Rooms in the campus

28% of the students expressed that quality of the rest rooms in the campus are excellent, 37% as Good, 21% as Satisfactory, 06 % Unsatisfactory and 08% below average.

VIII. EXTRA CURRICULAR ACTIVITIES

Sports facilities made available

24% of the students expressed that sports facilities made available are excellent, 39% as Good, 25% as Satisfactory, 05 % Unsatisfactory and 07% below average.

Accessibility of Sports facilities

22% of the students expressed that accessibility of sports facilities are excellent, 39% as Good, 24% as Satisfactory, 06 % Unsatisfactory and 09% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Environ club, etc.)

30% of the students expressed that functioning of non-scholastic activities are excellent, 38% as Good, 21% as Satisfactory, 05 % Unsatisfactory and 06% below average.

IX. BEYOND CLASS ROOM ACTIVITIES

Department: Debates / talks / seminars / discussions, etc.

30% of the students expressed that department activities are excellent, 43% as Good, 19% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Functioning of Association of the Department

33% of the students expressed that functioning of association of the department are excellent, 42% as Good, 16% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Conduct of Department functions

36% of the students expressed that conduct of department functions are excellent, 34% as Good, 20% as Satisfactory, 05 % Unsatisfactory and 05% below average.

Student support service in the college

30% of the students expressed that student support service in the college are excellent, 43% as Good, 18% as Satisfactory, 05 % Unsatisfactory and 04% below average.

Department Alumni Association

29% of the students expressed that functioning of department alumni association is excellent, 42% as Good, 20% as Satisfactory, 04 % Unsatisfactory and 05% below average.

X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE

48% of the students expressed that experience in the college is excellent, 37% as Good, 11% as Satisfactory, 01 % Unsatisfactory and 03% below average.

Rev. Dr. M. Arockiasamy Xavier SJ
Principal

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