

Internal Quality Assurance Cell
St. Joseph's College (Autonomous), Tiruchirappalli-2

STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2022-23

Student's satisfaction survey for the academic year 2022-23 was conducted on 23rd and 24th February 2023 through online mode. All the outgoing postgraduate students were given the link of the questionnaire prepared by IQAC of the college on different categories.

Questionnaire:

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED					
	Excellent	Good	Satisfactory	Unsatisfactory	Below average
Core					
Core Electives					
IDCs					
Self Paced Learning					
Comprehensive Examination					
Soft Skill					
Online Learning					
Project					
SHEPHERD: Outreach activities					
MOOC (SWAYAM, Coursera, etc.)					
II. USEFULNESS OF THE PG COURSE					
The course has an updated syllabus					
Relevance of the course to Secure job					
Relevance of the course to go forward in research					
Dissertation / Project					
Viva-Voce					
III. TEACHERS					
Quality of Teaching					
Communicative ability					

of the Teachers					
Teaching methodology in general					
Teachers completing the syllabus on time					
Treatment by teachers					
IV. TEACHING METHODS					
Usefulness of MCQ Bank					
Quality of questions in the CIA test					
Answer papers are valued correctly/ objectively					
Semester Question Paper Covering the entire portion Unit wise					
Quality of the Semester Question Paper					
V. SERVICES RENDERED BY NON-TEACHING STAFF					
Assistance by non-teaching staff					
Attitude of non-teaching staff towards students					
Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library					
VI. EXTENSION SERVICE (SHEPHERD)					
Usefulness of extension programme					
Attitude of the extension staff towards students					
VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS					
Laboratory facilities (if applicable)					
Library facilities					
Canteen facilities					

Classroom					
ICT such as Wi-Fi, Smart class etc.					
Maintenance of the campus, class room etc.					
Quality of the Rest Rooms in the campus					
VIII. EXTRA CURRICULAR ACTIVITIES					
Sports facilities made available					
Accessibility of Sports facilities					
Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.)					
IX. BEYOND CLASS ROOM ACTIVITIES					
Department : Debates / talks / seminars / discussions, etc.					
Functioning of Association of the Department					
Conduct of department functions					
Student support services in the college					
Department Alumni Association					
X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE					
Overall Experience					

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STUDENTS SATISFACTION SURVEY - POST GRADUATE- 2022-23

Participants List

Number of students participated in the survey: 1283

S. No	Department	Number of students participated
1	Biochemistry	28
2	Biotechnology	60
3	Botany	35
4	Chemistry	105
5	Commerce	45
6	Commerce CA	70
7	Computer Science	162
8	Counseling Psychology	09
9	Data Science	118
10	Economics	30
11	English	155
12	HRM	100
13	Information Technology	108
14	Maths	151
15	Physics	107

The Result of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED					
	Excellent	Good	Satisfactory	Unsatisfactory	Below average
Core	273	539	372	36	63
Core Electives	293	531	342	37	80
IDCs	323	502	349	40	69
Self Paced Learning	287	510	352	35	99
Comprehensive Examination	266	507	358	50	102
Soft Skill	413	479	299	30	62
Online Learning	265	480	376	61	101
Project	320	528	321	43	71
SHEPHERD: Outreach activities	389	448	287	74	85
MOOC (SWAYAM, Coursera, etc.)	254	470	361	86	112
II. USEFULNESS OF THE PG COURSE					
The course has an updated syllabus	283	502	374	52	72
Relevance of the course to Secure job	241	520	355	55	112
Relevance of the course to go forward in research	271	515	368	44	85
Dissertation / Project	280	524	364	41	74
Viva-Voce	277	523	365	35	83
III. TEACHERS					
Quality of Teaching	361	495	292	35	100
Communicative ability of the Teachers	377	507	287	29	83
Teaching methodology in general	324	519	313	35	92
Teachers completing the syllabus on time	331	486	315	59	92
Treatment by teachers	341	491	308	56	87
IV. TEACHING METHODS					

Usefulness of MCQ Bank	247	456	347	102	131
Quality of questions in the CIA test	297	517	344	42	83
Answer papers are valued correctly/ objectively	288	499	345	49	102
Semester Question Paper Covering the entire portion Unit wise	316	529	321	38	79
Quality of the Semester Question Paper	312	537	325	43	66
V. SERVICES RENDERED BY NON-TEACHING STAFF					
Assistance by non-teaching staff	290	525	347	49	72
Attitude of non-teaching staff towards students	298	501	318	57	109
Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library	312	513	335	44	79
VI. EXTENSION SERVICE (SHEPHERD)					
Usefulness of extension programme	339	463	316	77	88
Attitude of the extension staff towards students	340	455	312	78	98
VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS					
Laboratory facilities (if applicable)	303	521	333	49	77
Library facilities	406	495	295	33	54
Canteen facilities	239	364	336	191	153
Classroom	306	507	330	54	86
ICT such as Wi-Fi, Smart class etc.	240	417	333	145	148
Maintenance of the campus, class room etc.	362	465	325	39	92
Quality of the Rest	297	441	315	110	120

Rooms in the campus					
VIII. EXTRA CURRICULAR ACTIVITIES					
Sports facilities made available	272	453	365	85	108
Accessibility of Sports facilities	262	473	344	90	114
Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, etc.)	300	485	341	66	91
IX. BEYOND CLASS ROOM ACTIVITIES					
Department : Debates / talks / seminars / discussions, etc.	301	509	347	33	93
Functioning of Association of the Department	310	518	349	27	79
Conduct of Department functions	323	497	347	37	79
Student support services in the college	315	523	316	46	83
Department Alumni Association	313	495	359	34	82
X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE					
Overall Experience	399	485	283	31	85

Report of the Survey

I. CREDIT SYSTEM RELEVANCE OF SYLLABUS UNDER CHOICE BASED

Core Courses

21% of the students expressed that core courses are excellent, 42% as Good, 29% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Core Electives

23% of the students expressed that core electives are excellent, 41% as Good, 27% as Satisfactory, 03 % Unsatisfactory and 06% below average.

IDC

25% of the students expressed that IDC are excellent, 39% as Good, 28% as Satisfactory, 03 % Unsatisfactory and 05% below average.

Self Paced Learning

22% of the students expressed that Self Paced Learning courses are excellent, 40% as Good, 27% as Satisfactory, 03 % Unsatisfactory and 08% below average.

Comprehensive Examination

21% of the students expressed that Comprehensive Examination course is excellent, 40% as Good, 28% as Satisfactory, 04 % Unsatisfactory and 08% below average.

Soft Skill

32% of the students expressed that Soft Skill courses is excellent, 38% as Good, 23% as Satisfactory, 02 % Unsatisfactory and 05% below average.

Online Learning

21% of the students expressed that Online Learning courses are excellent, 37% as Good, 29% as Satisfactory, 05 % Unsatisfactory and 08% below average.

Project

25% of the students expressed that Project work is excellent,41% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

SHEPHERD: Outreach activities

30% of the students expressed that SHEPHERD: Outreach activities is excellent,35% as Good, 22% as Satisfactory, 06 % Unsatisfactory and 07% below average.

MOOC (SWAYAM, Coursera, etc.)

20% of the students expressed that MOOC (SWAYAM, Coursera, etc.) are excellent,37% as Good, 28% as Satisfactory, 07 % Unsatisfactory and 08% below average.

II. USEFULNESS OF THE PG COURSE

The course has an updated syllabus

22% of the students expressed that syllabus is excellent,39% as Good, 29% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Relevance of the course to secure job

19% of the students expressed that relevance of the course to secure job are excellent,41% as Good, 28% as Satisfactory, 04 % Unsatisfactory and 08% below average.

Relevance of the course to go forward in research

21% of the students expressed that relevance of the course to go forward in research are excellent,40% as Good, 29% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Dissertation / Project

22% of the students expressed that Dissertation / Project course is excellent,41% as Good, 28% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Viva-Voce

22% of the students expressed that Viva-Voce examination is excellent,41% as Good, 28% as Satisfactory, 03 % Unsatisfactory and 06% below average.

III. TEACHERS

Quality of Teaching

29% of the students expressed that Quality of Teaching is excellent,40% as Good, 22% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Communicative ability of the Teachers

29% of the students expressed that Communicative ability of the Teachers are excellent,40% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 07% below average.

Teaching methodology in general

25% of the students expressed that Teaching methodology adopted are excellent,41% as Good, 24% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Teachers completing the syllabus on time

26% of the students expressed that teachers complete the syllabus on time are excellent,38% as Good, 25% as Satisfactory, 04 % Unsatisfactory and 07% below average.

Treatment by teachers

27% of the students expressed that treatment by teachers are excellent,38% as Good, 24% as Satisfactory, 04 % Unsatisfactory and 07% below average.

IV. TEACHING METHODS

Usefulness of MCQ Bank

19% of the students expressed that usefulness of MCQ Bank are excellent,36% as Good, 27% as Satisfactory, 08 % Unsatisfactory and 10% below average.

Quality of questions in the CIA test

23% of the students expressed that quality of questions in the CIA test are excellent, 40% as Good, 27% as Satisfactory, 03 % Unsatisfactory and 7% below average.

Answer papers are valued correctly/ objectively

22% of the students expressed that answer papers are valued correctly/ objectively are excellent, 39% as Good, 27% as Satisfactory, 04 % Unsatisfactory and 08% below average.

Semester Question Paper Covering the entire portion Unit wise

25% of the students expressed that semester question paper covering the entire portion unit wise are excellent, 41% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Quality of the Semester Question Paper

25% of the students expressed that quality of the semester question paper are excellent, 42% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 05% below average.

V. SERVICES RENDERED BY NON-TEACHING STAFF

Assistance by non-teaching staff

23% of the students expressed that assistance by non-teaching staff are excellent, 41% as Good, 27% as Satisfactory, 04 % Unsatisfactory and 05% below average.

Attitude of non-teaching staff towards students

23% of the students expressed that attitude of non-teaching staff towards students are excellent, 39% as Good, 25% as Satisfactory, 04 % Unsatisfactory and 08% below average.

Quality of functioning of non-teaching staff in department labs (if applicable), computer centers and Library

25% of the students expressed that quality of functioning of non-teaching staff in department labs , computer centers and Library are excellent,40% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 06% below average.

VI. EXTENSION SERVICE (SHEPHERD)

Usefulness of extension programme

26% of the students expressed that extension programme is excellent,36% as Good, 25% as Satisfactory, 06 % Unsatisfactory and 07% below average.

Attitude of the extension staff towards students

27% of the students expressed that attitude of the extension staff towards students are excellent,35% as Good, 24% as Satisfactory, 06 % Unsatisfactory and 08% below average.

VII. INFRASTRUCTURE FACILITIES ON THE CAMPUS

Laboratory facilities (if applicable)

24% of the students expressed that laboratory facilities are excellent,41% as Good, 26% as Satisfactory, 04 % Unsatisfactory and 06% below average.

Library facilities

32% of the students expressed that library facilities are excellent,39% as Good, 23% as Satisfactory, 02 % Unsatisfactory and 04% below average.

Canteen facilities

19% of the students expressed that Canteen facilities are excellent,28% as Good, 26% as Satisfactory, 15 % Unsatisfactory and 12% below average.

Classroom

24% of the students expressed that Classroom are excellent,39% as Good, 26% as Satisfactory, 04 % Unsatisfactory and 07% below average.

ICT such as Wi-Fi, Smart class made available

19% of the students expressed that ICT such as Wi-Fi, Smart class made available

are excellent,33% as Good, 26% as Satisfactory, 11 % Unsatisfactory and 11% below average.

Maintenance of the campus, class room *etc.*

28% of the students expressed that maintenance of the campus, class room *etc.* are excellent,36% as Good, 26% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Quality of the Rest Rooms in the campus

23% of the students expressed that quality of the rest rooms in the campus are excellent,35% as Good, 25% as Satisfactory, 08 % Unsatisfactory and 09% below average.

VIII. EXTRA CURRICULAR ACTIVITIES

Sports facilities made available

21% of the students expressed that sports facilities made available are excellent,35% as Good, 29% as Satisfactory, 07 % Unsatisfactory and 08% below average.

Accessibility of Sports facilities

20% of the students expressed that accessibility of sports facilities are excellent,37% as Good, 27% as Satisfactory, 07 % Unsatisfactory and 09% below average.

Functioning of non-scholastic activities (NCC, NSS, AICUF, Fine Arts, YRC/RRC, Consumer Forum, Democracy Forum, Women's Forum, Enviro club, *etc.*)

23% of the students expressed that functioning of non-scholastic activities are excellent,38% as Good, 27% as Satisfactory, 05 % Unsatisfactory and 07% below average.

IX. BEYOND CLASS ROOM ACTIVITIES

Department : Debates / talks / seminars / discussions, etc.

23% of the students expressed that department activities are excellent,40% as Good, 27% as Satisfactory, 03 % Unsatisfactory and 07% below average.

Functioning of Association of the Department

24% of the students expressed that functioning of association of the department are excellent,41% as Good, 27% as Satisfactory, 02 % Unsatisfactory and 06% below average.

Conduct of Department functions

25% of the students expressed that conduct of department functions are excellent,39% as Good, 27% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Student support service in the college

25% of the students expressed that student support service in the college are excellent,41% as Good, 25% as Satisfactory, 03 % Unsatisfactory and 06% below average.

Department Alumni Association

24% of the students expressed that functioning of department alumni association is excellent,39% as Good, 28% as Satisfactory, 03 % Unsatisfactory and 06% below average.

X. OVERALL EXPERIENCE AT St. JOSEPH'S COLLEGE

31% of the students expressed that experience in the college is excellent,38% as Good, 22% as Satisfactory, 02 % Unsatisfactory and 07% below average.



Principal